



Job Description
Prepared/Revised Date: December 2017

Job Title:	Nutrition Services Manager, Multi, Secondary	Job Code:	1150
Job Family:	Nutrition Services	FLSA Status:	Non-Exempt
Pay Program:	Classified	Shift Differential:	Yes
Typical work year:	9 months	Pay Range:	G23

SUMMARY: Lead and manage two or more school kitchens, one of which must be a secondary school, including all aspects of ordering, food preparation and serving, personnel management, scheduling and training. Develop and promote good customer relations by responding to comments and complaints regarding Nutrition Services in a timely manner. Promote and maintain good relationships with the school staff, nutrition support staff and community. Monitor and assure compliance to Health Department Standards, all safety procedures, and department policies and procedures. Support, comply with and display knowledge of all applicable federal and state regulations. Monitor revenues and expenditures to meet district financial expectations. May direct breakfast, supper, fresh fruit and vegetable and snack programs. Display exceptional customer service skills.

ESSENTIAL DUTIES AND RESPONSIBILITIES: *To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.*

Job Tasks Descriptions	Frequency	% of Time
1. Schedule, supervise, direct, monitor and assist assigned personnel with timely and accurate preparation and serving of high quality, safe menu items, cashiering and cleanup in assigned schools. Give and document performance feedback throughout the school year and complete performance evaluations appropriate for all subordinate personnel, including substitutes.	D	37%
2. Monitor and assure compliance with Health Department standards, all safety procedures, departmental policies and procedures, including Nutrition Services SOPs and employee expectations, and all applicable state and federal regulations in assigned schools. Ensure temperatures are being taken according to Nutrition Services SOP. Prepare menu worksheets and ensures they are accurately completed on a daily basis.	D	15%
3. Maintain reasonable inventory of supplies through accurate ordering, receiving, storage, and rotation of stock at assigned schools.	W	15%
4. Accurately maintain and review all kitchen budgets and financial records, including deposits, profit and loss reports, inventories, P-card procedures, Fusion reports, MPLH reports, assorted forms and other reports of assigned schools. Ensure compliance and reviews employees time and attendance for accuracy with payroll. Attends department meetings and satisfies department, state, and federal continuing education requirements.	D	15%
5. Deliver and document orientation and on-the-job training in assigned schools to all subordinate kitchen personnel, including substitutes.	D	3%
6. Coordinate and resolve issues with principals, school staff, parents and Nutrition Services central office.	W	3%
7. Assist with the Free and Reduced application process at assigned schools. Assure confidentiality of private information.	Y	1%
8. Follow menus, special menus, meal promotions and marketing plans. Also develop, organize and successfully conduct school-specific promotions throughout the school year.	M	1%
9. Follow special dietary needs procedure and adheres to special diets as directed.	D	5%
10. Perform other job related duties as assigned.	D	5%
TOTAL		100%

EDUCATION AND RELATED WORK EXPERIENCE:

- High school diploma or equivalent.
- Recommended attendance at the Colorado Department of Education (CDE) summer workshop every five years.
- Recommend membership in School Nutrition Association and Colorado School Nutrition Association.
- Three (3) years' experience in a large volume food service operation.
- More than two years as an Assistant Kitchen Manager preferred.

- Nutrition Services or other food service management training preferred.
- Recommend to attend Colorado School Nutrition Association annual conference every two years.
- Must complete the district courses “Progressive Discipline,” and “Classified Evaluation System” within one year of entering position.
- Must be a minimum of 18 years old.

LICENSES, REGISTRATIONS or CERTIFICATIONS:

- Criminal background check required for hire.
- Valid Colorado driver’s license or ability to frequently travel among district facilities.
- Ability to successfully complete a pre-hire, post-offer , physical examination.
- Must obtain, and thereafter maintain, a department approved food safety training program within 6 months of hire.
- Must meet minimum national professional standards and training requirements for school nutrition professionals who manage and operate the National School Lunch and School Breakfast Programs (currently 12 hours for Kitchen Managers).

TECHNICAL SKILLS, KNOWLEDGE & ABILITIES:

- Exceptional customer service skills.
- Basic math skills and ability to apply weights, measures and amounts in recipes.
- Must have ability to calculate change.
- Proficient knowledge of commercial food preparation and equipment.
- Extensive ability to lead, resolve conflict, team build, organize and work with others.
- Proficient ability to maintain records and files.
- Ability to keep up-to-date technically and apply new knowledge to your job. Includes adapting to and mastering new system applications and processes as implemented by the district or department.
- Ability to work with children and children with special needs.
- Ability to promote and follow Board of Education policies, District Policies, building and Department procedures.
- Ability to communicate, interact and work effectively and cooperatively with all people, including those from diverse ethnic and educational backgrounds. Willingness to contribute to cultural diversity for educational enrichment.
- Ability to recognize the importance of safety in the workplace, follow safety rules, practice safe work habits, utilize appropriate safety equipment and report unsafe conditions to the appropriate administrator.

MATERIALS AND EQUIPMENT OPERATING KNOWLEDGE:

- Large volume food production, serving and sanitizing equipment.
- Basic kitchen utensils including knives, slicers, thermometers and cleaning agents.
- Normal office equipment such as personal computer, printer, copier, fax, phone system and email.
- Operating knowledge of district information technology systems and any other department specific software and equipment required within 2 months after entering position.

REPORTING RELATIONSHIPS & DIRECTION/GUIDANCE:

	POSITION TITLE	JOB CODE
Reports to:	Nutrition and BASE Supervisor	040629

	POSITION TITLE	# of EMPLOYEES	JOB CODE
Direct reports:	Assistant Kitchen Manager	1	1154
	Senior Cook/Cashier	Varies	040330
	Cook/Cashier	Varies	040329

- Responsible for implementation of changes evolving from the independent or interdependent decision-making process and is held accountable for those changes.
- Responsible for the accuracy of a unit member’s performance appraisal.
- Responsible for the team outcome being in compliance with federal, state and district regulations.
- Provide guidance to temporary or part-time employees.
- Provide guidance to other employees performing similar responsibilities and/or duties as the employee.

BUDGET AND/OR RESOURCE RESPONSIBILITY:

- Accountable for monitoring revenue and expenses to meet district financial expectation.
- Oversee purchases and initiates requisition orders while ensuring that monies are not overspent.
- Responsible for supplies, warehouse stock and petty cash.

- Responsible for accuracy of cash collections and fund security.

PHYSICAL REQUIREMENTS & WORKING CONDITIONS: *The physical demands, work environment factors and mental functions described below are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.*

PHYSICAL ACTIVITIES:	Amount of Time			
	None	Under 1/3	1/3 to 2/3	Over 2/3
Stand			X	
Walk				X
Sit		X		
Use hands to finger, handle or feel				X
Reach with hands and arms				X
Climb or balance		X		
Stoop, kneel, crouch, or crawl		X		
Talk				X
Hear				X
Taste		X		
Smell		X		

WEIGHT and FORCE DEMANDS:	Amount of Time			
	None	Under 1/3	1/3 to 2/3	Over 2/3
Up to 10 pounds				X
Up to 25 pounds			X	
Up to 50 pounds			X	
Up to 100 pounds	X			
More than 100 pounds	X			

MENTAL FUNCTIONS:	Amount of Time			
	None	Under 1/3	1/3 to 2/3	Over 2/3
Compare		X		
Analyze			X	
Communicate			X	
Copy		X		
Coordinate			X	
Instruct			X	
Compute			X	
Synthesize		X		
Evaluate			X	
Interpersonal Skills			X	
Compile		X		
Negotiate			X	

WORK ENVIRONMENT:	Amount of Time			
	None	Under 1/3	1/3 to 2/3	Over 2/3
Wet or humid conditions (non-weather)		X		
Work near moving mechanical parts		X		
Work in high, precarious places		X		
Fumes or airborne particles		X		
Toxic or caustic chemicals			X	
Outdoor weather conditions	X			
Extreme cold (non-weather)		X		
Extreme heat (non-weather)		X		
Risk of electrical shock		X		
Work with explosives	X			
Risk of radiation	X			
Vibration	X			

VISION DEMANDS:	Required
No special vision requirements.	
Close vision (clear vision at 20 inches or less)	X
Distance vision (clear vision at 20 feet or more)	X

VISION DEMANDS:	Required
Color vision (ability to identify and distinguish colors)	X
Peripheral vision	X
Depth perception	
Ability to adjust focus	

NOISE LEVEL:	Exposure Level
Very quiet	
Quiet	
Moderate	
Loud	X
Very Loud	